

ACT Rogaining Association's Refund policy

GENERAL REFUND PROVISIONS

The ACT Rogaining Association is a not for profit organisation run by volunteers and organises events to break even. A number of the major expenses are committed, such as catering and portaloos, leading up to the event based on the numbers of people entered. As such, our refund policy is as follows:

- Up to the Sunday 11:59 pm before the event (closing of regular entries): 100%.
- Up to closing of late entries: 50%
- After closing of all entries: 0%.

CANCELLATION

If we cancel the event a full refund will be provided.

POSTPONMENT

If the event is postponed and you are unable to attend on the alternative date a full refund will be provided, if you advise us by the date stated on the event page. Typically, this will be 4-5 days before the alternative date. If you have not advised us by this date, you will not receive a refund.